

Dear Patients,

12/26/2021

I have decided to move on from IHCPAA after 4 wonderful years. I will be ending late January 2022 and starting at a new office in Ann Arbor beginning March 1st, 2022. I will be taking some time to move so please arrange any extra PT or massage appointments you may need in that interim.

After my move, I will no longer be accepting insurance. It is a challenge to continue to work within the medical insurance model as my practice evolves and grows up. My practice has always been about getting to the root cause of problems and exploring all avenues of holistic treatment, and that can lead to longer visits than insurance will allow. I've found that when we can take the time to discuss ideas and collaborate, it can lead to greater insights and recovery. If you would like the names of other providers or therapists that accept insurance, I am happy to provide a list.

I will continue to offer consults for pain and function and provide traditional QMT (osteopathic manipulative treatment). As many of you know, I have started incorporating more gentle approaches like Biodynamics which is a form of energy-based osteopathy. I will still do some prolotherapy but more complex cases will be referred to Dr. Robert Krasnick, MD, who does a lot more regenerative medicine. Recently, I completed a 200 hour 8-limb yoga teacher training and I'm looking forward to weaving some of the concepts, theory and practice into my treatment model. The new building has a lovely yoga studio that will be used for future workshops!

I will be using a new EMR called Jane App. You will have a patient portal so you can schedule visits, check accounts and complete the new electronic forms required before coming. I hope to have this up and running in early February. Your files will be transferred from the old system following HIPAA rules and regulations. Jane App is simple and intuitive but if you need help with scheduling or filling out the forms, I will have an administrative assistant available certain hours. You may schedule appointments now for March/April at IHCPAA and those will be moved to the new system. A 45 or 60 minute appointment will be given an hour slot. Payment will be due at the time of service. If you truly only need 30 minutes, that will be scheduled by the admin assistant or myself on a case by case basis.

I encourage you to contact your insurance provider to see if you are eligible for reimbursement for visits with an out-of-network provider, or if there is a more cost-effective plan if you see me regularly. Medicare patients will be able to submit for at least partial reimbursement as I am a "Non-Participating provider" in their system but they still recognize my care. The form for reimbursement is CMS 1490S- you can google it and a downloadable form pops up. I am unable to submit the claims for you unfortunately. My new office contact information is listed below but it won't be functional until mid-February. Stay tuned! I am so grateful for your support and understanding and I hope to see you in the Spring.

Sincerely,

Dr Susannah Parke, DO

New office address:
Susannah Parke, DO, PLC
231 Little Lake Dr, Suite E
Ann Arbor, MI 48103
Phone: 734-984-3612
Fax: 734-984-4583
website: www.susannahparkedo.com